

Operations/Departmental Manager Apprenticeship



**Flexible Apprenticeship Programmes
for Employers**

Operations/Departmental Manager Apprenticeship

Poor management is estimated to cost the UK economy £84bn in lost productivity every year (Source: CMI website). Investing in the right training for your staff can help your business maximise efficiency – giving you the competitive edge. As well as improving skills and knowledge, apprenticeships are also proven to increase job satisfaction – ensuring core staff stay with you for longer.

West Met Skills Operations/Departmental Manager Apprenticeship is accredited by the Chartered Management Institute (CMI). Staff learn on the job, applying new skills to their existing role. The apprenticeship will be delivered through our Online and On Campus model, which minimises disruption to your business.

Levy-paying employers can access levy funds to pay for this programme, and our blended learning model can contribute to the 20% off-the-job requirement.

Units of study

Course modules include:

- Principles of Operational Leadership and Management in an Organisational Context
- Principles of Developing, Managing and Leading Individuals and Teams to Achieve Success
- Managing Stakeholder Relationships
- Managing Projects to Achieve Results
- Managing Finance
- Using Reflective Practice to Inform Personal and Professional Development

Apprentices who successfully complete the programme will be awarded a Level 5 Diploma in Management and Leadership. They will also be eligible to register as full members of the CMI.

Our next apprenticeship programme starts soon – get in touch to find out more.

Flexible learning to suit your business

Our courses are delivered through our Online and On Campus approach.

Online lessons can be accessed any time, using a mobile, tablet or desktop, meaning students can fit their study around work and home commitments. This learning is supported through face-to-face classes at West Met Skills, where an experienced tutor will lead group exercises and classroom-based teaching.

This flexible approach to training empowers students, minimises disruption to employers, and delivers tangible results in the workplace.



West Met Skills is working in partnership with Mindful Education to deliver flexible Online and On Campus apprenticeships. Mindful Education's award-winning courses provide students with an innovative, media-rich learning experience which is setting new standards in the digital delivery of education.




For more information

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